



WAVES OF CHANGE

ALTERNATIVE DISPUTE RESOLUTION FOR THE 21st CENTURY

MANLY AUSTRALIA

# Welcome To LEADR'S 8th International Conference.

The Conference program reflects the development of LEADR as a truly multi disciplinary organisation that works in all corners of the dispute resolution market. This reflects the variety of processes that LEADR supports, both through its own training program and the breadth of its membership. LEADR is also expanding the geographic influence of our organisation building on the earlier work of the ADR pioneers. LEADR has provided training and speakers throughout our region and North into Asia. This geographic and process diversity is seen as central to the growth of ADR.

LEADR also sees the conference as an opportunity for direct feedback from members and non members alike. You will find amongst the papers provided to you in your conference satchel a feedback form. The form covers not just the conference, but also feedback on the organisation's direction and what you, as members of the dispute resolution community see as the priorities. You may observe that some of the attendees have a different coloured name tag, these are either Board Members or part of the organising committee. Please feel free to have a chat with us and express your views on LEADR, the development of ADR in our region or the conference.

I would like to acknowledge the participation and support of the following people: To the wonderful speakers who have given of their time so freely to share their views, to our benefit. To the Conference organising committee, the staff and students of the magnificent venue, and of course LEADR's own tireless staff in Australia and New Zealand. Well done and a heartfelt thanks.

I trust that you enjoy and benefit from the Conference.

Michael Mills

LEADR - Chair

# Conference Venue & Location

Situated on Sydney Harbour's North Head overlooking Manly Beach and the Pacific Ocean, the International College of Management, Sydney is the largest private residential college in tourism in the Southern Hemisphere. The College is housed in a heritage building and is located on 20 hectares of parkland.

Manly Beach is a 10 minute walk from the College and the Sydney city centre is 15 minutes from Manly Wharf by fast ferry.

Manly is one of Sydney's most exciting districts, with harbour beaches on one side, surf beaches on the other and lively restaurants and cafés in between offering every imaginable style of cuisine – North African, Spanish, French, Chinese, Japanese, South-east Asian, American and modern Australian.



Manly is a major centre for water and team sports and there are harbour and ocean foreshore walks extending more than 50 kilometres north and south

During conference hours, a guest services desk will be operating to provide delegates with information about the many restaurants, attractions, shops, walks and tours you may like to enjoy during your free time.

	10.00 - 12.00	CHECK IN TIME Check in for guests choosing to stay at the college at reception area				
	11.00 - 12.00	REGISTRATION of day delegates at conference registration				
	12.00 - 13.00	WELCOME BBQ Luncheon in the Courtyard Café				
	13.00 - 13.25	Conference Opening and Welcome in the Great Hall by Sir Laurence Street, & Hon Tony Abbott, Minister for Health and Ageing				
13.25 - 14.05  'Mediators and Allies: Overcoming the Limits of the Third Party Role'  Dr Bernie Mayer, Partner, CDR Associates						
	14.10 - 14.50	COURTS & TRIBUNALS	EDUCATION & TRAINING	COMMERCIAL	GOVERNMENT	
		'Informal Speedy & fair? - Disputes Tribunal in New Zealand'	'Send three and four pence, we are going to a dance' (listening)	'ADR in Practice in the credit industry'	'An Internal Mediation scheme-pitfalls and benefits.'	
		Robin Black	Anne Sutherland Kelly	Cynthia Lenard	Helen Marks	
	14.50 - 15.15	AFTERNOON TEA				
PLENARY SESSION	15.20 - 16.10	'Ethics – Practical Applications & Considerations for the ADR Practitioner' Speaker to be confirmed				
	16.15 - 17.00	COMMUNITY	EDUCATION & TRAINING	COMMERCIAL	BUSINESS DEVELOPMENT	
		'Delivering ADR to Aboriginal Communities (interactive session) NSW CJC session'	'Media & Dispute Resolution'	'To deal or not to deal?: ADR, good faith negotiations, and compulsory referral to mediation'	'Selecting a mediator – The advisor's view'	
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		Bill Prtichard (CJC NSW)	Nina Harding	Margaret Castles & Franca Petrone	Michael Mills, Gaire Blunt & Deborah Sharp	

<sup>\*</sup> Please note that the conference timetable is subject to change without notice

# WAVES OF CHANGE

# DAY TWO - THURS 1st SEPT

	07.30 - 08.45	BREAKFAST SERVED FOR RESIDENTIAL DELEGATES				
	09.00 - 09.10	ADMINISTRATION UPDATE				
PLENARY SESSION	09.10 - 09.50	'A Vision for the Future of ADR In Australia and Our Region' Professor Tania Sourdin				
	09.55 - 10.30	CONSTRUCTION INDUSTRY	EDUCATION & TRAINING	NEW PROCESSES		
		'The Court view of security of payment legislation in operation'	'Engaging Conflict: Confronting Conflict Avoidance - ours and our clients'	'Neuro Linguistic Programming & Negotiation'		
		The Hon. Justice Robert McDougal	Dr Bernie Mayer	Naomi Cukier & Melissa Conley Tyler		
	10.30 - 11.00	MORNING TEA				
	11.05 - 11.50	CONSTRUCTION INDUSTRY	EDUCATION & TRAINING	INTERNATIONAL	COMMUNITY	
		'The Government view of security of payment legislation in operation'	'From ron Tablets to Murder - The role of Emotional Intelligence in Mediation'	'An update from India'	'Workplace Disputes in a community setting'	
		Matthew Gissane (NSW), Michael Chesterman (QLD), Leigh Newman (WA), Guy Reilly (NT)	David Bogan	Prathamesh Popat	To be confirmed (NSW CJC)	
	11.55 - 12.30	CONSTRUCTION INDUSTRY	EDUCATION & TRAINING	INTERNATIONAL	INTERNATIONAL / COMMERCIAL	
		'The BIG Questions (Ethics / Payment / Process etc)'	'Healthcare dispute resolution: lessons from New Zealand and the United States'	'Founding mediation in a developing System'	'Business-related mediation in France'	
		Facilitated by Tony Fitzgerald QC, with Industry figures	Dr Marie Bismark	Jayantha Lakshman Jayasinghe	Deborah McFarlane	
	12.30 - 13.30	BUFFET LUNCHEON IN THE COURTYAI	RD CAFE			
	13.30 - 14.05	CONSTRUCTION INDUSTRY	EDUCATION & TRAINING	BUSINESS DEVELOPMENT	ONLINE DISPUTE RESOLUTION	
		'Adjudication Applications and Responses- The good the bad and the prolix.'	'Mediating where a party has a communication or personality disabilitiy'	'Selecting a mediator – The organisation point of view'	ODR - The Ebay View and Process'	
		Ian Hillman, Nick Crennan	Sandra Fenton	Peter Robinson (ACDC), Gordon Tippett (IAMA), Scott Pettersson (LEADR)	Alastair MacGibbon – Director Trust & Safety – Ebay Australia & NZ	
PLENARY SESSION	14.10 - 15.00	'ADR in Tribunals and Courts – is it institutionalised, hamstrung or a realm of growth?'  John Clarke QC, Mediator and former Court of Appeal Judge & Peter McClelland, Chief  Judge of the Land and Environment Court		'Talking Together – The Pacific Way'  Dame Joan Metge, Leading New Zealand cross cultural communicator		
	15.05 - 15.45	CONSTRUCTION INDUSTRY	PRACTICE	NEW PROCESSES	ONLINE DISPUTE RESOLUTION	
		'Mistakes, I have seen (or made) – Tips for Adjudicators'	'Mediation, Conciliation & Arbitration – What influences settlement?'	'Transformative Mediation - The practice explained and demonstrated'	'On Line Dispute Resolution – live on line' (limit 25 pers)	
		Sean O'Brien, Ian Hillman & Max Tonkin	Jennifer Scott	Ian Goodhardt	Graham Ross	
	15.50 - 16.30	CONSTRUCTION INDUSTRY	EDUCATION & TRAINING	COMMUNITY	ONLINE DISPUTE RESOLUTION	
	19.90 - 10.90	'Security of Payment Adjudication – Past, present and future'	'Understanding the case law on ADR'	'Public Health Dispute Resolution in the United States'	'On Line Dispute Resolution – live on line' (limit 25 pers)	
		Robert Fenwick Elliot & Michael Rudge SC	Andrew Tuch	Dr Marie Bismark	Graham Ross, (repeat session)	
	16.30 - 18.30	DELEGATE FREE TIME				
	18.30 - 19.00	PRE DINNER DRINKS				
	19.00 - 22.45	CONFERENCE DINNER				

16.40

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# WAVES OF CHANGE DAY THREE - FRI 2<sup>nd</sup> SEPT

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	07.30 - 08.45	5 BREAKFAST SERVED FOR RESIDENTIAL DELEGATES					
	09.00 - 09.10	ADMINISTRATION UPDATE					
PLENARY SESSION	09.10 - 09.50	'You Call that a dispute system? Now this is a dispute system!' Keynote Speaker: Bill Marsh, Director, Conflict Management International UK					
	09.55 - 10.30	WORKERS COMPENSATION	NEW PROCESSES	EDUCATION & TRAINING	PRACTICE		
		'OHS in relation to the IRC and WCC'	'Shared Solutions – The 7-Step process for resolving issues successfully'	'Creating Common Ground – Pt 1 A workshop developing and sharing skills spoken of in the plenary session'	'Dealing with the STRESS of the job'		
		Patricia Lowson	Danny Crossman	Dame Joan Metge & Tavake Barron Afeaki	Paul Hutcheson		
	10.30 - 11.00	1.00 MORNING TEA					
	11.05 - 11.50	WORKERS COMPENSATION	WORKPLACE	EDUCATION & TRAINING	ON-LINE DISPUTE RESOLUTION		
		'Substantial Contributing Factors (pt 1)'	'Malcontents, Mischief Makers, and Misfits in the Workplace'	'Dialogue - Worlds Best Practice'	'Using Online Applications in your ADR Practice'		
		Bruce McManamey	Christina Turner	Bradley Chenoweth	Melissa Conley Tyler & Nikola Balvin		
	11.55 - 12.30	WORKERS COMPENSATION	COMMUNITY	EDUCATION & TRAINING			
		'Substantial Contributing Factors (pt 2)'	'Mediation and Facilitation – Genuine Community Solutions'	'Creating Common Ground – Pt 2 A workshop developing and sharing skills spoken of in the plenary session'			
		Bruce McManamey	Tim Clark & Sharon Stewart	Dame Joan Metge & Tavake Barron Afeaki			
	12.30 - 13.30	BUFFET LUNCHEON IN THE COURTYARD CAFE					
	13.30 - 14.05	WORKERS COMPENSATION	EDUCATION & TRAINING	EDUCATION & TRAINING	PRACTICE		
		'Resolving Conflict through a better understanding of Medical Reports'	'Mediating in an Environment of TOXIC COSTS	'Breaking the Impasse before it Breaks the Mediation'	'Contracts referring disputes to mediation – Why can't we get them right'		
		Roger Pillemer	Margaret Lothian	Tim Connelan	Robert Angyal SC		
PLENARY SESSION	14.10 - 15.00	'Conflict Coaching – when it works and when it doesn't' Cinnie Noble, Principal of Cinnergetics, Canada		'WCC – an example of a real alternative to the courts' The Hon. Terry Sheahan, President of the Workers Compensation Commission NSW			
	15.00 - 15.30	AFTERNOON TEA					
	15.35 - 16.10	WORKERS COMPENSATION	COMMERCIAL	EDUCATION & TRAINING			
		'Resolving Back Injury Disputes- Assessment of Impairment using AMA 5'	'Training and Equity in ADR'	'Unpacking Perceptual Filters & Identifying High Level Needs – Two practical tools for Mediators'			
		Roger Pillemer	Steve Gibbeson – ACDC	John Sautelle			
PLENARY SESSION	16.15 - 16.40	CONFERENCE WRAP UP 'Learning Points from the Conference and for Practitioners' The Hon Tony Fitzgerald, AO, QC, Michael Mills(CHAIR of LEADR) & Scott Pettersson (CEO of LEADR)					

# SPEAKERS AT THE 8th INTERNATIONAL LEADR CONFERENCE

## Robert Angyal SC

Robert is a leading practitioner, adviser and Chair of the ADR Committee of the NSW Bar Association. Robert is a past Director of LEADR.

#### Tavake Barron Afeaki

Tavake is an experienced barrister based in Auckland whose extensive practice includes treaty and Maori rights issues.

### David Bogan

David is Co-Chair of Lifeline Auckland and the Gambling Helpline. He has 35 years experience in financial management and conflict resolution including such roles as Chief Manager Legal & Recoveries for NAB NZ. David also works in the highly intricate area of Health and consults to many organisations in both NZ and Australia. He holds an Accreditation with the NZ HDC, as well as NSW HCCR, and RAA. He specialises in Issue and Crisis Management and the Mediation of complex disputes, ranging from major International corporates and Class Actions, to Medical Malpractice, Suicide and Murder.

#### Dr Marie Bismark

 $(Bachelor\ of\ Medicine, Bachelor\ of\ Surgery, Bachelor\ of\ Laws, Masters\ of\ Bioethics\ and\ Health\ Law)$ 

Marie, a qualified doctor and lawyer from New Zealand, was the 2004-2005 Harkness Fellow in Health Care Policy. Based at the Harvard School of Public Health, with Troy Brennan and David Studdert, Marie's research focuses on alternatives to medical malpractice litigation, with a particular focus on dispute resolution through mediation and no fault compensation systems.

#### Gaire Blunt

Gaire is a partner with Allens Arthur Robinson lawyers a former Chair of LEADR and is an Advanced level mediator.

# **Bradley Chenoweth**

Bradley is a LEADR lead trainer and is accredited as an advanced mediator. He has been intimately involved in the ADR world for in excess of 10 years.

### Michael Chesterman

Michael is the Registrar of the Building and Construction Industry Payments Agency responsible for the administration of the Act in Queensland.

#### Tim Connelan

Tim is the principle of Pacific Mediation and the Chair of LEADR's Victorian Chapter. Tim holds a number of statutory appointments from the Victorian government and is a past president of the Small Business Council.

#### Nick Crennan

Nick is a partner specialising in construction law with Colin Biggers & Paisley.

### Danny Crossman

Danny is the principle of ProSolve Consulting and an author in the field. He is a LEADR accredited mediator with an active practice based in Melbourne.

### Sandy Fenton

Sandra Fenton has a nursing background in Cardiology and is an experienced mediator/facilitator from Canada. She currently studies at the Latrobe University and has completed her Master's Degree in Conflict Resolution and plans on continuing her studies to complete her PhD. Her interests lie in examining client capacity from a mental health perspective.

#### Robert Fenwick Elliott

Robert's career has focused on dispute resolution in the construction and engineering fields. He has acted in multi-million pound disputes both domestically and in ICC arbitration. Robert was a founding member and past chairman of the Technology and Construction Solicitors Association and is one of the founders of the UK Act.

### Warren Fischer

A Queensland based Adjudicator and lawyer working with IAMA on the construction payments scheme in his State.

#### Bob Gausen

Bob is the principal of Adjudicate Today, and is active in the development of the legislation in several States.

#### Steve Gibbeson

Steve is the Training Manager at ACDC and has a background in adult education and training theory.

#### Matthew Gissane

Department of Commerce (NSW) lawyer and officer responsible for the administration of the SOP Act.

# Nina Harding

Nina is the principal of Nina Harding Mediation Services and a LEADR Lead trainer. Nina is accredited at advanced level and has an active practice in mediation and facilitation.

#### Ian Hilman

Ian is the principal of IHS Services, and is active in the development of the legislation in in several States. He is an active and experienced adjudicator.

### Jayantha Lakshman Jayasinghe

Jayantha is the Chairman of the Mediation Board in Sri Lanka and has been intimately involved in the developing a schools based peace and mediation system.

### Margaret Lothian

Margaret is the principle mediator of the Victorian Civil and Administrative Tribunal.

#### Helen Marks

Director of ADR for the Australian Department of Defence. Helen has worked hard to ensure best practice standards in her system. Helen is also a Director of the NMC and is on he committee working on mediation standards for Australia.

#### Bill Marsh

He is the UK's leading and most experienced expert in the design and delivery of dispute resolution systems for governments, public sector organisations and private sector corporations, and one of the most experienced in the world. His experience of advising on dispute resolution and designing dispute systems includes:

- Representing the UK Government in negotiations for the UNCITRAL Model Law
- Adviser to European Commission on the development of Mediation within Member States
- Adviser to the Russian Government on introducing non-court-based dispute resolution (at Federal and Oblast levels)
- + Adviser to the Government of Slovakia on the development of mediation in the Slovak legal system
- Member of UNCITRAL experts group on International Commercial Conciliation

# Dr Bernie Mayer

Dr Bernard Mayer (Ph.D) is a partner at CDR Associates in Boulder Colorado. Since the late 1970's, Mayer has worked as a mediator, facilitator, trainer, researcher, and dispute systems designer. He has mediated or facilitated the resolution of labor management, public policy, ethnic, business, family, community, and intergovernmental conflicts. Bernie is the author of The Dynamics of Conflict Resolution: A Practitioners Guide (Jossey-Bass,

2000) and Beyond Neutrality: Confronting the Crisis in Conflict Resolution (Jossey-Bass, 2004).

Bernie is a much sought after figure in the world of consensual dispute resolution and is seen as one of the leading innovators in the field.

### Justice Peter McClellan

Justice McClellan was sworn in as a judge of the Supreme Court. On 25 August 2003 his Honour was sworn in as Chief Judge of the Land and Environment Court.

## Justice Robert McDougall

Justice McDougall practised extensively in the areas of Equity, Commercial and Construction law prior to his appointment to the NSW Supreme Court in August 2003.

He has given numerous judgments relating to the Building and Construction Industry Security of Payment Act 1999.

### Dame Joan Metge

Dame Joan Metge is an anthropologist by training, she is particularly well known as a researcher in Maori communities and is highly regarded by the community she has worked with over many years. She is a leading scholar on Maori topics, famous for her outstanding promotion of cross-cultural awareness, and has published a number of important books on Maori history and society and on cross-cultural communication. They include The Maoris of New Zealand (1967/1976), Talking Past Each Other (1978/1984) and New Growth From Old (1995). She was made a DBE in 1987. In 1997, she was awarded The Royal Society of New Zealand's inaugural Te Rangi Hiroa Medal.

#### Michael Mills

Partner at Freehills Lawyers and Chair of LEADR. Michael is also a leading practitioner and author in Insurance Law and has trained in the USA, Europe and with LEADR. Michael is a LEADR Accredited mediator.

#### Cinnie Noble

Cinnie is the principle of Noble Solutions. Cinnie is the developer of a conflict coaching model used by the Canadian and Australian Defence Departments. Cinnie has coached hundreds of people, with great success, using her process.

#### Sean O'Sullivan

Sean is a senior adjudicator and lawyer.

#### Franca Petrone

Associate Professor at Flinders University and LEADR Advanced mediator.

## Roger Pillemer

Roger has a medico legal background and is a highly sought after speaker in this field and works closely with the NSW Workers Compensation Commission.

## Prathamesh Popat

Prathemsh is a Mumbai based Counsel who has been working with the courts and practitioners to develop mediation and ADR in India. Prathamesh is an Accredited LEADR mediator. His interests include Arbitration and ODR.

#### Peter Robinson

Peter is the Chief Executive Officer of ACDC and Chartered Institute of Arbitrators (Australia). Peter is an experienced lawyer and has worked with the NSW AG's Office.

#### Graham Ross

Graham Ross, MD is a solicitor (now retired from practice). Graham was co-founder/owner of WeCanSettle.com, the first UK online 'blind bidding' system. He has taken his innovative ideas further with TheClaimRoom.com to incorporate full online negotiation/mediation.Graham is a member of the United Nations Economic Commission for Europe's Expert Panel on Online Dispute Resolution and speaks regularly at conferences on the impact of the law on the Internet and e-commerce.

# Michael Rudge QC

Michael is the leading advocate in court review of the security of payment adjudications in NSW.

# John Sautelle

John has a private practice as a mediator and dispute resolution trainer. He is based in Canberra.

# Justice Terry Sheahan AO

Justice Sheahan has been a Judge of the Land and Environment Court of NSW since 9 April 1997 and was appointed to a seven-year term as inaugural President of the NSW Workers Compensation Commission ("WCC") on 19 November 2001. He has previously held cabinet positions in the NSW government.

#### Professor Tania Sourdin

Prof. Tania Sourdin is Professor of Law and Dispute Resolution and Director, Conflict Resolution Research Centre at La Trobe University. She is a member of several tribunals and a mediator of significant experience. She has extensive experience in alternative dispute resolution training and is a lead trainer for LEADR. Prof. Sourdin has conducted research and independent reviews of a range of ADR and litigation schemes. She has published extensively on ADR and is author of Alternative Dispute Resolution (2002) now in its second edition (2005).

#### Sir Laurence Street

The doyen of mediation in Australia, former Chief Justice of NSW and Patron of LEADR.

#### Paul Stokoe

Legal counsel with the MBA in NSW and active in Security of Payments development.

#### Anne Sutherland-Kelly

Anne is a LEADR trainer, and holds Advanced level accreditation. She is an active practitioner and educator.

# Gordon Tippett

Gordon is the Chief Executive Officer of IAMA and is experienced in ADR and organisational administration.

#### Max Tonkin

Max is a senior adjudicator and advisor to government on security of payment issues.

#### Andrew Tuch

Andrew is a Lecturer in Law at the University of Sydney, a former Fulbright Scholar and Editor of the LEADR Update. He studied and practiced dispute resolution in Australia.

#### Christina Turner

Christina is a HR practitioner who has headed up various HRM functions in the private and public sectors including the Brisbane City Council, Sportsgirl/Sportscraft, Myer Melbourne, and the Small Business Development Corporation.

In the past 10 years, as the Principal of Workplace Business, she has assisted many organisations in dealing with workplace conflict. Christina's clients include some of Australia's leading companies.

# REGISTRATION

# Conference Registration. First Name Last Name\_\_\_\_\_ Position: Company:\_\_\_\_\_ Address: Phone: Mobile: Fax: Please tick the appropriate boxes: I would like to register for: Early Bird Member Conference Rate \$594.00 Early Bird Non Member Conference Rate \$687.50 Standard Conference Rate Member \$660.00 Standard Conference Rate Non Member \$742.50 Day Rate – Wed 31 August \$275.00 Day Rate – Thur 1 September \$385.00 Day Rate – Fri 2 September \$385.00 Fulltime Uni Student Rate \$85.00 Conference Dinner Rate – Thur 1 September \$60,00 Please return registration form via mail, email or fax to: Conference Secretariat – 8th International ADR Conference LEADR. Level 9, 15 - 17 Young Street, Sydney, NSW, 2000, AUSTRALIA e: leadr@leadr.com.au www.leadr.com.au p: (61 +2) 9251 3366 f: (61 +2) 9251 3733

# Accommodation.

tick the appropriate box and advise dates of check in and check out. NOTE: Student style accomodation
Single Room \$105.00 including Full Buffet Breakfast Check
In Date / / Check Out Date / /
☐ Twin Share Room \$150.00 including Full Buffet Breakfast for two people Check In Date / / Check Out Date / / I will be sharing with
Triple Share Room \$195.00 for twin share including Full
Buffet Breakfast for three people
Check In Date / / Check Out Date / /
I will be sharing with
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If you would like to book accommodation at the college - please

# Payment.

payable to LEADR

Or please debit my:  Uisa Masterca	rd 🗌 Amex [	Bankcard	
Card No:	/	/	
/	_ Expiry Date_	/	

Enclosed is my Cheque for \_\_\_\_\_

Cardholders Name: \_\_\_\_\_

Signature:

# Conference Rates.

Conference Rate includes all conference sessions, morning teas, luncheons and afternoon teas. All prices are inclusive of GST.

Early Bird Rate: (Registered and paid by 3 August 2005)

Member: \$594.00

Non Member: \$687.50

Standard Rate:(Registered and paid after 3 August 2005)Member:\$660.00Non Member:\$742.50

### Day Rates:

Day rate includes conference sessions, morning tea, luncheon and afternoon tea for one day only.

 Day 1 Wed 31st Aug
 \$275.00

 Day 2 Thurs 1st Sept
 \$385.00

 Day 3 Fri 2nd Sept
 \$385.00

Full time university student (for each day) \$85.00

Dinner Thurs 1 Sept: \$60.00 per person

(Please note: Limited seats available for the Conference Dinner – Book early to avoid disappointment.)

# Accommodation Rates.

# The International College of Tourism and Hotel

Management overlooks Manly Beach with sweeping views over the Pacific Ocean to the Central Coast. The College offers a variety of room styles that allows guests to experience the old 'seminary' days of the heritage-listed college.

Single: \$105.00 incl breakfast

Twin Rooms: \$75.00 per person twin share incl

full buffet breakfast.

Triple Rooms: \$65.00 per person triple share incl

full buffet breakfast